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CAPABILITY STATEMENT

Business Operations Consulting

CSB & VSBE-Certified | Veteran-Owned | Systems-Focused

COMPANY OVERVIEW

StratEdge Systems Consulting supports small businesses, agencies, service-based organizations, and growing teams with practical operations consulting. The Business Operations Consulting segment helps clients clarify workflows, document processes, strengthen accountability, improve reporting visibility, and create action-oriented systems that support better performance.

CERTIFICATIONS & VENDOR READINESS

CSB	Certified Small Business
VSBE	Veteran-Owned Small Business Enterprise
Vendor Ready	Available for Maryland procurement, private-sector, and subcontracting opportunities

CORE COMPETENCIES

- Workflow assessment and process mapping
- Standard operating procedure development
- Operational gap identification
- Documentation and knowledge management
- Reporting and performance visibility support
- Project coordination and implementation planning
- Vendor readiness and proposal support
- Change management and team accountability

IDEAL CLIENTS & PARTNERS

- Small businesses needing operational structure
- Agencies and public-sector programs
- Prime contractors and subcontracting partners
- Service-based organizations and growing teams
- Healthcare and professional services organizations
- Entrepreneurs building repeatable business systems

CORE SERVICES

Operations Assessment

Review of workflows, responsibilities, documentation, systems, and reporting practices to identify improvement opportunities.

Process Improvement

Support to streamline task flow, reduce bottlenecks, clarify handoffs, and create more consistent ways of working.

SOP Development

Creation or refinement of standard operating procedures, templates, checklists, and repeatable work instructions.

Workflow Mapping

Visual documentation of current and future-state workflows so teams can see where work starts, moves, pauses, and closes.

Reporting Support

Development of practical reporting rhythms, dashboards, and management review points for better visibility.

Implementation Support

Action planning, coordination, and follow-through support to help operational improvements move from idea to execution.

DIFFERENTIATORS

- CSB and VSBE-certified Maryland vendor
- Veteran-owned consulting firm
- 20+ years of technical project management and systems experience
- Structured, practical, and documentation-focused approach
- Strong background in reporting, process analysis, and operational coordination
- Available for private-sector, agency, and subcontracting opportunities

CONSULTING APPROACH

Discovery > Review > Findings > Recommendations > Action Plan

Let's Build Clearer Business Systems

Schedule a complimentary consultation to discuss workflow, documentation, reporting, or operational support needs.