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## CAPABILITY STATEMENT

*Operational & Medical Billing Consulting*

**Veteran-Owned | Systems-Focused | Process-Driven**

### COMPANY OVERVIEW

StratEdge Systems Consulting is a veteran-owned consulting firm that helps healthcare practices and service-based organizations improve billing performance, strengthen workflows, and build more structured operations. Our consulting approach combines systems thinking, process improvement, and clear documentation to help clients identify gaps and move toward practical solutions.

### CORE COMPETENCIES

- Medical billing workflow review
- Accounts receivable process review
- Revenue cycle process improvement
- Workflow documentation and mapping
- Process gap identification
- Operational reporting support

### IDEAL CLIENTS

- Small healthcare practices
- Specialty clinics
- Therapy and behavioral health providers
- Home health organizations
- Durable medical equipment providers
- Small businesses needing operational structure

### CORE SERVICES

**Medical Billing Audit** — Review of billing workflows, documentation patterns, claim issues, denial trends, and operational gaps.

**Accounts Receivable Review** — Review of aging balances, payer delays, follow-up activity, and opportunities to improve collections workflows.

**Revenue Cycle Consulting** — Support across claims, denials, payment posting, reporting, and revenue cycle process improvement.

**Billing Workflow Optimization** — Improvement of task flow, handoffs, documentation flow, and overall billing efficiency.

**Business Operations Consulting** — Operational structure, workflow improvement, and process support for growing service-based businesses.

### DIFFERENTIATORS

- Veteran-owned consulting firm
- 20+ years of technical project management and systems experience
- Structured, practical, and process-driven approach
- Strong background in documentation, reporting, and operational analysis
- Supports both medical billing operations and broader business workflows

### CONSULTING APPROACH

**Discovery → Review → Findings →  
Recommendations → Action Plan**

## Let's Improve Your Billing and Operations

Schedule a complimentary consultation to discuss your billing, workflow, or operational challenges.